QUALITY POLICY OF CLIMA GOLD SP. Z O.O.

Clima Gold is a team of talented and ambitious specialists who develop and implement innovative solutions in the field of ventilation, air conditioning and automation. We manufacture our equipment in standard versions as well as according to individual designs and Customer requirements. Clima Gold air handling units comply with stringent industry standards: DIN 1946-4:2008, PN-EN 1886:2008 and PN-EN 13053+A1:2011, as well as ISO 9001:2015 requirements, as confirmed by certificates issued, among others, by TÜV Rheinland, a leading international and independent certification body.

Clima Gold's product range includes, among others: air handling units with framed and frameless construction, suspended supply and exhaust air units, hygienic air handling units, highly corrosion-resistant air handling units, as well as integrated reversible heat pump systems, laminar airflow ceilings (SLM), CPR pump and control assemblies for water heaters, control automation systems for air handling units, ion generators operating on the principle of needlepoint bipolar ionization, together with sensors and detectors monitoring generator operation, UV-C (UVGI) lamps, as well as customised, innovative solutions for projects requiring non-standard applications.

The strategic objective of Clima Gold Sp. z o.o. is to ensure that both current and future Customers are consistently provided with products that meet their needs, requirements and expectations.

We achieve the above objective through:

§ assessing the needs, expectations and satisfaction of key interested parties by adapting the Company's offer to Customer requirements and providing comprehensive services, including equipment delivery, the option of installation and commissioning together with tests and measurements, as well as warranty and service support,

§ applying the principles of the Quality Management System (QMS), compliant with the requirements of ISO 9001:2015, in our day-to-day operations,

§ optimising the production process,

§ continuously improving the quality of the equipment manufactured through the use of top-quality components, timely order fulfilment, minimising complaints and continuously monitoring processes,

§ ensuring that Employees identify with the Company's quality objectives and involving all Company Employees in monitoring and continuously improving QMS processes,

§ improving Employees' professional qualifications through a system of training and continuous improvement of the internal organisational structure,

§ ensuring the commitment of the Company's Management, which establishes the directions for the Company's development and actively participates in all processes taking place within the Company,

§ applying a proven system for the evaluation and selection of Suppliers and Subcontractors that meet the requirements of the Company and the Customer, and developing partnership-based cooperation with them,

§ periodically evaluating the effectiveness of the adopted policy and established objectives, as well as the entire QMS.

The Management Board of Clima Gold Sp. z o.o. declares that the Quality Policy is communicated, understood and applied throughout the Organisation and ensures the conditions and necessary resources required to maintain the effective operation of the Quality Management System.

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